

ABSTRACT OF THE DISCLOSURE

An Intranet/Internet/Web-based data management tool that provides a common GUI enabling the requesting, customizing, scheduling and viewing of various types of unpriced call detail data reports pertaining to a customer's telecommunications network traffic. The Intranet/Internet/Web-based reporting system tool comprises a novel Web-based, client-server application that enables customers to access their own relevant data information timely, rapidly and accurately through a client GUI. A traffic view server is provided that enables periodic acquisition of data from the customer's telecommunications network at a user-specified frequency and configured to meet real-time traffic reporting requirements. The system infrastructure provided enables secure initiation, acquisition, and presentation of unpriced call detail and statistical data reports to customers.